

# ENTERPRISE SOFTWARE AS A SERVICE (SaaS]

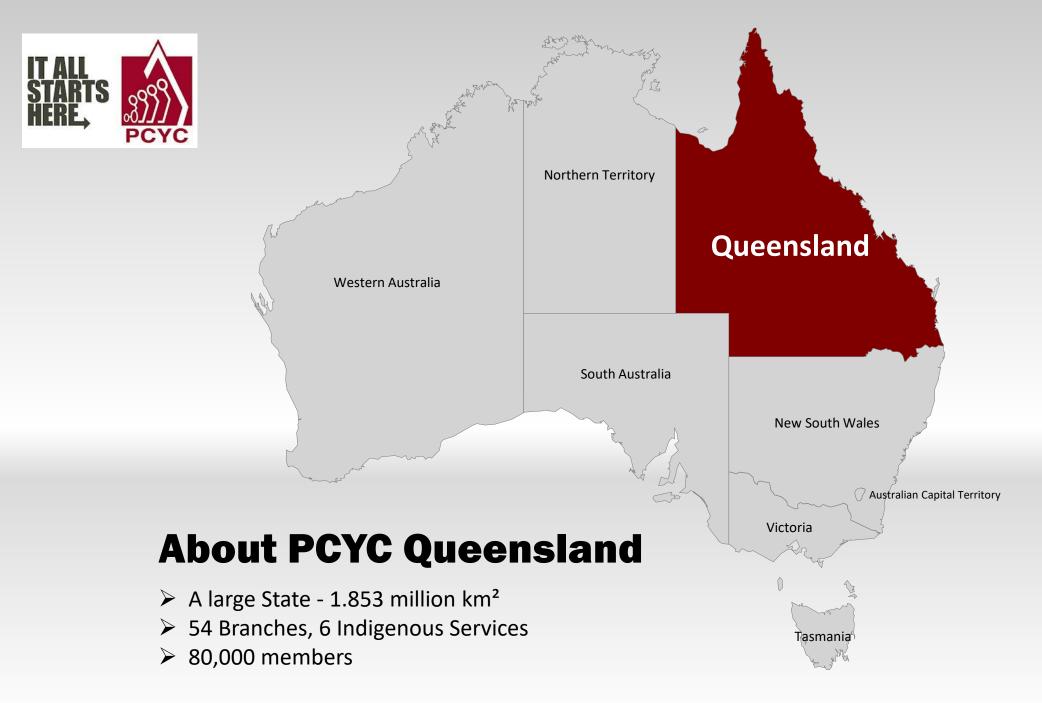
Anthony Abrahams – GM Finance, PCYC Queensland TechnologyOne Showcase 2017

## **Enterprise Software as a Service**



Software licencing and delivery model in which software and associated data are hosted on the cloud.

- Integrated core business operations including finance, budgeting & forecasting, fixed assets, payroll, human resources, and grants management...more to come.
- Simplified IT infrastructure, delivering economies of scale, providing a future proof solution.
- > Access from anywhere, any device, anytime.





## **PCYC Queensland**

#### CHALLENGES

- ➢ 60 separate instances of MYOB
- Almost zero integration
- Disparate systems, spreadsheets, processes which were not always updated, did not talk
- Disparate and aging ICT infrastructure
- Large & disperse geographic footprint
- Decentralised retail model
- Lean back office, we did not have luxury of large IT support environment

#### DREAM

- A single integrated and accessible environment with minimal IT support & Infrastructure upgrades.
- Ease of access.
- Scalability and Modules.

# **PCYC SaaS Requirements**



- ➢ Hosted in Australia (Amazon)
- $\succ$  A single contract with T1
- ➢ Our database PCYC owns the data
- Configurable we still wanted the flexibility of enterprise software
- > Querying & Reporting not locked in
- > Always on latest version, firewalls,
- ➤ Backups, security, disaster recovery support
- ➢ Not hardware dependent. Easy access.



August 2012 Journey begins! Perfect storm What is available? Our Requirements?

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February 2013

Due diligence Possible vendors Request for Proposal Demos & Workshops **4 July 2013** TechnologyOne Single contract Cloud based Finance, Payroll, HR

### **PCYC Timeline**

From disperse Enterprise Software to Software as a Service



August 2013 Project Meeting Project Manager Change Manager Engagement! A JOURNEY!

#### March 2014 Head Office Live Finance Payroll Human Resources

### **PCYC** Timeline

Implementation Journey

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May – Oct 2014 Branch Pilot Sites Training Testing Feedback

April 2016! Success! Training!!! Refinement PCYC SaaS Cloud

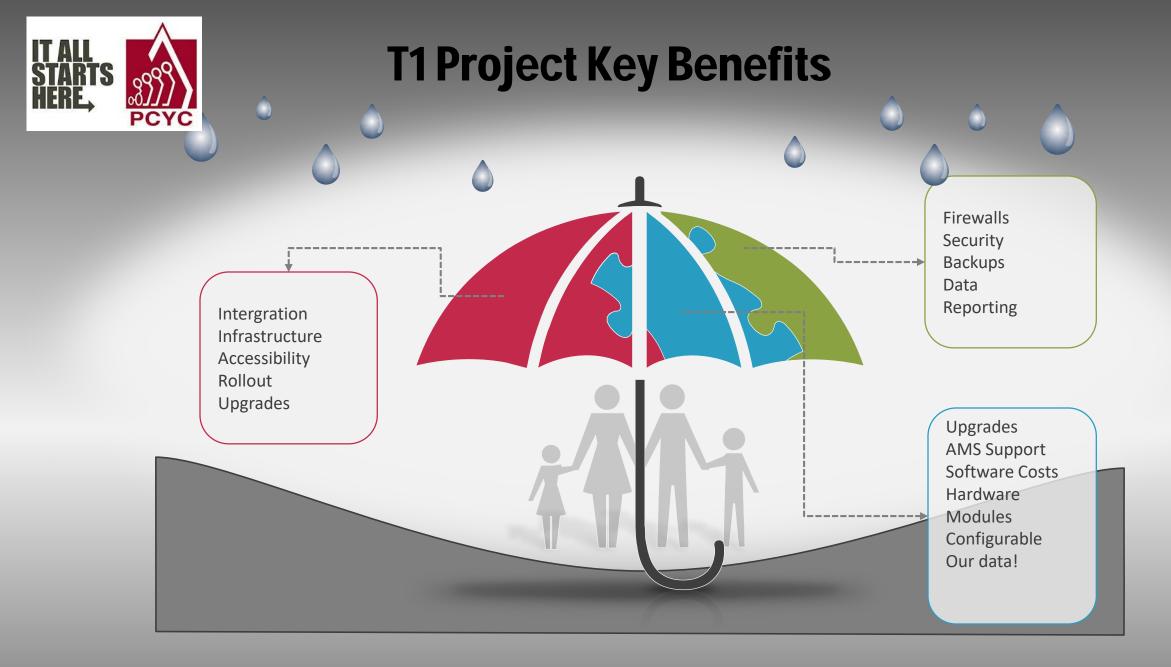
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PCYC now on one system Centrally managed Cloud based SaaS Accessibility Support Minimal internal IT

### **April 2016**





# **T1 SaaS Model Key Benefits**

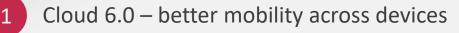


- Overall costs when compared to traditional model
- Access to IT expertise, scalability, security, stability
- Integration across modules.
- 5 De
  - Device Independent. Accessibility.
  - Upgrades, rollouts, new branches, users.





## **PCYC Road Map**



- T1 Budgeting & Forecasting
- T1 Fixed Assets, Grants Mgt, Procurement, BI
- "HUB" approach to provide seamless access
- 5 New Branches, New Staff, New Users
- 6 One solution







